



OFFICE OF THE
LORD MAYOR
Brisbane

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Ms Mary Doolan
Co-convenor
Brisbane CBD BUG
GPO Box 2104
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Dear Ms Doolan

Thank you for your letter of 3 May 2024 regarding vehicle obstructions to the City Link Cycleway in Edward Street, Brisbane City. I acknowledge your concerns and the frustration these practices can cause, and I appreciate you providing photographs taken by CBD BUG members.

I certainly acknowledge that on-street parking in the Central Business District (CBD) is at a premium and, regrettably, competition for space sometimes leads to poor driver behaviour.

Council conducts daily proactive patrols of the CBD, including Edward Street, as well as responding to reports of illegal parking from members of the public. I assure you that officers attend to each complaint as soon as practicably possible, and where parking offences are observed, officers will take enforcement action. While officers will continue to undertake proactive patrols of the area, I encourage you and members of the CBD BUG to contact Council if further instances of illegally parked vehicles are observed by phoning our 24-hour Contact Centre on 3403 8888.

You may be interested to know that Council also enforces parking rules from vehicles equipped with automatic number plate recognition and video analytics to detect instances of non-compliance. A vehicle-mounted camera system alerts officers when a parking offence may be present. The evidence captured is reviewed and, if an offence is substantiated, a parking fine may be issued via post to the registered owner of the vehicle. As such, while you may not observe officers nearby, or an infringement notice affixed to an offending vehicle, the offence may have been observed by an officer in a vehicle, with an infringement notice issued to the offender via mail.

In the meantime, I am pleased to advise that Council's Transport Planning and Operations (TPO) has conducted a review of the Citylink Cycleway to determine if improvements can be implemented to reduce driver confusion. As a result of the review, TPO has scheduled the installation of 'No Standing' signage along the Cycleway at Elizabeth and Edward Streets by the end of July, to reinforce the no standing road rule. It is anticipated this signage will reduce driver confusion and improve compliance.

Thank you for raising your concerns.

Yours sincerely

Adrian Schinner
LORD MAYOR

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